

SEP '23 Newsletter

OUR CEO'S MESSAGE

Dear HMC Resident;

The wildfires on the island of Maui resulted in catastrophic damage to Lahaina and significant loss of life. As this small town begins the process of rebuilding, those affected will continue to need support, compassion, and understanding.

Hunt Military Communities and the Hunt Military Communities Foundation are donating to Maui Strong, with monetary donations going directly to those needing housing, food, and clothing.

I ask HMC residents to join me in sending thoughts and prayers to those affected by these fires. While it may take years to rebuild entirely, our commitment is to support those affected so they receive the resources and support needed to navigate the unimaginable loss.



Semper Fidelis,

Brian Stann President & Chief Executive Officer Hunt Military Communities

760-281-2900 **S** @DeLuzFamilyHousing **O**

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IMPORTANT EVENTS

Sweet Treat Friday's

Come to the Leasing Office every Friday for a special "sweet treat"; remember, every Friday it will be something different!

Woof woof, Treats for your Favorite Furbaby

Wednesday, September 6th, come to the Leasing Office with your furbabies and enjoy some yummy treats with fun conversations.

MOVING SOON? THE NOTICE TO VACATE PROCESS

Are You and Your Family Moving Soon?

If so, please remember you must provide DeLuz Family Housing a written 30-Day Notice to Vacate and a copy of your Orders, if applicable. If not, you will be financially responsible to fulfill a 30-Day Notice to Vacate.

Where Can You Get a 30 Day Notice to Vacate?

You can visit DeLuz's website at Deluzfamilyhousing.com and download the 30-Day Notice to vacate from the premises; we will accept a written 30-Day Notice to Vacate on any piece of paper as long as it states your full name, current address, telephone number, the date you wish to vacate your home, and your signature. NOTE: An email is NOT a valid 30-Day Notice to Vacate.

How Can You Submit a 30-Day Notice to Vacate and a Copy of Your Orders to DeLuz Family Housing?

There are three (3) different ways to submit:

- Deliver your Notice to Vacate and a copy of your Orders if applicable to the Community Management Office,
- Scan a PDF file of the 30-Day Notice to Vacate with a copy of your Orders if applicable to DeLuzLeasing@HuntCompanies.com or;
- Email DeLuzLeasing@HuntCompanies.com and a 30-Day Notice to Vacate will be sent to you for signature via DocuSign

What if You Cannot Give a Valid 30-Day Notice to Vacate Because of Short Notice Orders

Short notice Orders are when you receive official Orders not allowing you to give the required written 30-Day Notice to Vacate. As long as you provide a Notice to Vacate in writing, a copy of your Orders, a letter from your Commander validating the Orders, and are approved by the Community Manager and/or Community Director, you will not be held financially responsible to fulfill a full 30-Day Notice to Vacate.

CONTACT INFORMATION

Office Hours: Monday – Friday, 8:00 AM – 5:00 PM Pool Hours: Not advertised during fall/winter months Office Number: 760-281-2900 Email: DeLuzLeasing@HuntCompanies.com Facebook: @DeLuzFamilyHousing Website: DeLuzFamilyHousing.com



EMPLOYEE SPOTLIGHT

Jeffrey Gruenther

Jeffrey Gruenther is a Technician here at Deluz Family Housing. Jeff is a fan of baseball and enjoys collecting vintage and newer baseball cards. Jeff also enjoys playing softball, surfing, and coaching little league flag football. When you ask Jeff what he loves most about his job, he says that he enjoys helping our families by giving the best quality service when completing work orders. He wants to ensure that our residents are getting a good quality home.



PET OF THE MONTH Erin Scott's Pup Blue



DeLuzFamilyHousing.com

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COMMUNITY ANNOUNCEMENTS

How to Have a Healthy Toilet

Tips on what NOT to flush down your toilet; it is not in your toilet's best interest to digest these types of items, such as feminine products, pads, tampons, wipes, or even toys can cause minor to major issues.

Even though some wipes state that they are "flushable," these items can cause major back-ups causing clogs, property damage, damage to your personal belongings, and could potentially cost thousands of dollars in repairs to where you could be displaced or inconvenienced in your own home. Here at DeLuz, we highly recommend that your toilets only digest biodegradable toilet paper to ensure your home stays free and clean from clogs and mainline issues that could lead to backing up into your home, causing bad news for you with an awful foul smell that no one should ever endure.

Tips on Your Central A/C

If you lower the thermostat so it's set more than 20° lower than the current outside temperature, the AC won't be able to reach its target temperature. Instead, it will run and run, wasting larger amounts of energy and wearing down, possibly leading to it overheating, shutting down, or damaging the

A/C unit. It's important to call the office if your A/C isn't working properly. Remember to change your A/C filter every three months.

COMMUNITY IMPROVEMENTS

Here at DeLuz, we are committed to making improvements. We are continuing our exterior paint project in Central DeLuz. We are actively working on a better bulky item pick-up process. We will notify you when we rule out the new process.

LOOSE PETS

We have noticed an influx of calls and emails about loose pets throughout the community. As a friendly reminder to our pet owners, you must keep your pet restrained at all times when outside the home or fenced in yard. If this continues to be a regular occurrence, the resident is at risk of having their pet privileges revoked and the pet removed from the community immediately.



HMC HELPING HANDS EVENT IS COMING TO YOUR PROPERTY BETWEEN SEPTEMBER 18TH - 29TH

SAFETY ALERT & REMINDERS

Don't forget to replace your air filter at least monthly. We recommend the 1st of every month. This will help keep your A/C working properly this season. If you need a replacement air filter at no charge, visit the Community Management Office during business hours to pick up a FREE air filter.

Be sure to test your smoke detectors and carbon monoxide sensors twice a month. We recommend doing this every payday, so you do not forget.

MEET OUR FRIENDLY STAFF

Alexis Cross Community Manager

Brittany Murillo Leasing Specialist

Rogelio Flores Leasing Specialist

Roni Segovia Leasing Specialist

Tiffanie Padilla Leasing Specialist Ana Montano Resident Service Specialist

Brittni Clere Resident Service Specialist

Jannelly Bernal Resident Service Specialist

Victoria Cowan Resident Service Specialist

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SEPTEMBER IS SUICIDE PREVENTION MONTH

GOLD STAR MOTHER'S DAY - SEPTEMBER 24TH



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2023 HHH _

SAT	FRI	THU	WED	TUE	MON	SUN
02	Rent is Due Change Your Air Filter! Sweet Treat Friday's Community Management Office 1 - 4 PM Trash/Recycling Pick Up				Bulk Trash: If you have bulk trash that you need picked up, email Deluzleasing@huntcompanies.com before 3:00 PM the Monday and Wednesday prior to pick up with your address and list of items you need removed for bulk trash.	
09	Sweet Treat Friday's Community Management Office 1 - 4 PM Trash/Recycling Pick Up	07 Bulk Trash Pick Up	Vard of the Month Starts Facebook	05 HMC Foundation's Patriot Essay Contest Submission Deadline Bulk Trash Pick Up	04 Labor Day OFFICE CLOSED	3
16	National POW/MIA Recognition Day 15 Sweet Treat Friday's Community Management Office 1 - 4 PM Check Your Smoke Detectors & Carbon Monoxide Sensors Trash/Recycling Pick Up	14 Bulk Trash Pick Up	Pet of the Month Starts Facebook Woof Woof Treats for Your Favorite Furbaby DeLuz Leasing Office 1 - 4 PM	12 Yard of the Month Ends Facebook Bulk Trash Pick Up	11 Patriot Day	10
23 First Day Of Fall	22 Sweet Treat Friday's Community Management Office 1 - 4 PM Trash/Recycling Pick Up	21 Bulk Trash Pick Up	20	19 Pet of the Month Ends Facebook Bulk Trash Pick Up	18 Air Force Birthday	1
30	Sweet Treat Friday's Community Management Office 1 - 4 PM Check Your Smoke Detectors & Carbon Monoxide Sensors Trash/Recycling Pick Up	28 Bulk Trash Pick Up	27	26 Bulk Trash Pick Up	23	24 Gold Star Mother's Day







