



DELUZ

HUNT MILITARY COMMUNITY

NOV '23
NEWSLETTER




BIG ANNOUNCEMENT

Hunt Military Communities is pleased to launch a new phone system to serve our residents better and manage the workflow of our team members. Our residents have reported challenges contacting their local offices, and our team members have noted a higher-than-normal call volume. Since customer service and continuous improvement are paramount to our company culture, finding a replacement for our phone system became a priority.

The new phone system allows the Hunt Military Communities site teams to manage all calls through Service Cloud Voice. This system ensures site teams can gather contact information if a call drops. If a team member is away from their desk, the caller will automatically be routed to another team member to avoid missed calls. The best part is that no phone numbers will change, so you don't have to do anything. Just make sure to keep our number saved in your phone!

HMC is working to strengthen the resident experience; the first step is making communication with you seamless. We appreciate you as a part of our community, and look forward to your feedback about the new phone system.

760-281-2900 

@DeLuzFamilyHousing 

@DeLuzFamilyHousing 

IMPORTANT EVENTS

Tuesday Turkey Giveaways

Who wants a FREE TURKEY? If you want a chance to win a FREE TURKEY make sure to watch and "LIKE" our weekly safety video by Monday. We will than raffle off multiple turkeys each Tuesday for those residents that "LIKED" our weekly safety video. *Must be a current resident of DeLuz Family Housing for entry into the Tuesday Turkey Giveaways raffle.

Winter Wonderland – Holiday Recipe Exchange

DeLuz Family Housing is excited to host its first Holiday Recipe Exchange - Winter Wonderland. If you would love to participate in this event, submit your favorite sweet or savory holiday recipe by Sunday, November 26, 2023, to DeLuzLeasing@HuntCompanies.com.

Make sure to include (1) a fun and creative introduction to your winter wonderland recipe, (2) a list with amounts of each ingredient needed for your recipe, (3) step by step instructions on how to make your winter wonderland delight, (4) a photo (jpeg file) of your final holiday inspired creation, and (5) your first and last name so we can give you credit.

Once we receive everyone's submission, we will combine all of these amazing recipes into a cookbook that we will share with our DeLuz Family Housing families by December 8th.

To make this event even sweeter, we will be raffling off a Kitchen Aid mixer to all those that submit a recipe with a photo. Winner will be announced December 1st.

Popcorn Fridays

Pop into the DeLuz Family Housing Community Management Office every Friday in November from 8:00 AM – 5:00 PM for a FREE bag of popcorn. We will not be hosting Popcorn Friday on November 10th and November 24th in observance of Veterans Day and the Thanksgiving holiday.

COMMUNITY REMINDERS

Veterans Day Closure & Bulk Trash Pick Up

Our offices will be closed Thursday, November 10th, 2023. If you have a maintenance-related emergency, contact 760-281-2900 to be connected with our on-call maintenance technician.

Bulk Trash pick up will be Thursday, November 9th, 2023. If you have bulk trash that you need to be picked up on Thursday, November 9th, 2023, email DeLuzLeasing@HuntCompanies.com before 3:00 PM, Wednesday, November 8th with your address and list of items you need to be removed for bulk trash.

Thanksgiving Closure & Bulk Trash Pick Up

Our offices will be closed Thursday, November 23rd, 2023. If you have a maintenance related emergency, contact 760-281-2900 to be connected with our on-call maintenance technician.

Bulk Trash pick-up will be Wednesday, November 22nd, 2023. If you have bulk trash that you need to have picked up on Wednesday, November 22nd, 2023, email DeLuzLeasing@HuntCompanies.com before 3:00 PM, Tuesday, November 21st with your address and list of items you need to have removed for bulk trash.



EMPLOYEE SPOTLIGHT

Leslie Martinez

Leslie Martinez is a Resident Services Specialist here at DeLuz Family Housing. She loves to cook new recipes, spending time with family, going to the beach with her golden buddy and reading new books or watching a new show.

SAFETY ALERT & REMINDERS

Don't forget to replace your air filter at least monthly. We recommend the 1st of every month. This will help keep your A/C working properly this season. If you need a replacement air filter at no charge, visit the Community Management Office during business hours to pick up a FREE air filter.

Be sure to test your smoke detectors and carbon monoxide sensors twice a month. We recommend doing this every payday, so you do not forget.

MEET OUR FRIENDLY STAFF

Kristen DeArmond
Community Manager

Leslie Martinez
Resident Service Specialist

Atiana Parker
Resident Service Specialist

Michaela Belcher
Resident Service Specialist

CONTACT INFORMATION

Office Hours: Monday – Friday, 8:00 AM – 5:00 PM

Pool Hours: Not advertised during fall/winter months

Office Number: 760-281-2900

Email: DeLuzLeasing@HuntCompanies.com

Facebook: @DeLuzFamilyHousing

Website: DeLuzFamilyHousing.com

COMMUNITY ANNOUNCEMENTS

Preparing Your Oven for the Holidays

With the long awaited Thanksgiving feast drawing near, you may want to ensure your oven is ready for the big day. Here are a few maintenance tips:

- **Avoid the Self-Clean Feature!** The self-clean feature causes the oven temperature to raise up to 1,000 degrees. This may cause failure of the thermostat, circuit board, or fuse. If your oven needs a good cleaning, use a non-abrasive cleaner to remove cooked-on food.
- **Clean your oven properly.** Use vinegar steam to clean your oven naturally. Put a bowl of white vinegar in the oven and set the temperature to 270F. After the oven is preheated, turn it off (but don't open the door). Let the vinegar sit for several hours. When you open the oven, you should be able to wipe off the food residue.
- **Testing the temperature.** It is important that your oven runs at just the right temperature when it comes to cooking. The oven temperature should be accurate within 25 degrees of your desired temperature. Use these simple steps to measure your oven temperature:
 1. **Thermometer Test:** For best results, purchase an oven thermometer to measure the accuracy of your oven. Start by placing the thermometer in the center of the oven and situate it in a place that you can see when the door is closed. Turn the oven to 375 degrees, and then wait for the oven to fully preheat. Once the oven is preheated, read the thermometer. Write the reading on a piece of paper. (Do not open the door!)
 2. **Take More Than One Reading:** Set your kitchen timer for 20 minutes and wait. When the timer goes off, take another reading. Repeat this step two more times so that you have four readings taken in 20 minute intervals.
 3. **Average:** Calculate the average temperature of the four readings. The result should be 350 – 400 degrees. If the temperature is outside of this range, contact our maintenance team at 760.281.2900 or email us at DeLuzLeasing@HuntCompanies.com.

Reasons to Change Your Air Filter

Please have all bulky items out Friday, all Have you gone through a cold winter or hot summer lately? We are pretty confident you have, especially this summer. This means that your furnace has been working in overdrive for months. Have you taken the time to change your furnace air filter? We hope so. With your furnace working hard, your furnace air filter is forced to handle more air than it normally does. This will lead to your filter wearing out in record time.

The first reason you must replace your furnace air filter is because regular maintenance will decrease how much dust is in the air. Many people will never notice that there is more dirt and dust in the air. However, people with allergies, asthma, or other respiratory diseases will notice it in a heartbeat. By installing a new furnace air filter, you

will be making it easier to breath for everyone in your home and also reducing the possibility of exposing them to a major health risk.

The second reason you must always replace your furnace air filter is because dirty filters are excellent breeding grounds for bacteria and fungus. If your filter isn't changed on a regular basis mold and bacteria can get into areas of your furnace that are perfect breeding grounds. When this happens, not only does mold and bacteria multiply and grow, but microscopic pieces will get pushed through the furnace and out into your home. This can be very dangerous, especially since you will have no idea where the mold and bacteria are coming from.

We encourage residents to change their air filter MONTHLY if you are utilizing the air circulation feature or heating function on a regular basis. This will ensure that your HVAC system is not working harder than it should and allow the HVAC system to continue to work throughout the fall and winter season with minimal issues.

As a reminder, DeLuz Family Housing provides air filters at no cost to our residents. Just stop on by the Community Management Office between 8:00 AM to 5:00 PM, Monday through Friday, to pick one up today.

Bark Park Etiquette

DeLuz Family Housing wants pet owners to enjoy some quality time with your pet(s) at the fenced-in Bark Park. As a reminder:

- Hours of operation are Monday — Sunday, from dawn to dusk
- Families live in the immediate area, so keep noise to a reasonable level
- Your pet must be leashed at all times walking to and from the dog park
- Pick up after your pet and dispose of the waste

Let's Get Ready for that Colder Weather

Even if you're not ready for the colder weather, you can easily make your home ready. Below are some helpful tips to help protect your home.

- Check the furnace to make sure it is operational!
- Change your air filter monthly to keep your furnace working properly throughout the winter season. You can get a FREE air filter by visiting the Community Management Office during normal business hours.
- Set your thermostat to auto and heat to at least 65 degrees during the winter season.
- Notify the Community Management Office if you're going on vacation for extended length of time.
- Make sure all windows and doors are closed if running your heater.
- Assess entry ways and windows for drafts. Weather stripping can be installed!
- Do not warm up your vehicle inside your garage, this can create high levels of carbon monoxide in your garage and your home.
- Make sure heat registers are not obstructed.

2023

NOVEMBER

SUN	MON	TUE	WED	THU	FRI	SAT
<p>Bulk Trash: Nov 3, 9, 17, 22, & Dec 1</p> <p>If you have bulk trash, email DeLuzLeasing@HuntCompanies.com before 3 PM the Wednesday prior to pick up with your address and list of items you need removed.</p> <p>Bulk Trash pick-up will be Thursday, November 9th due to Veterans Day and Wednesday, November 22nd due to Thanksgiving!</p> <p>For November 22nd email DeLuzLeasing@HuntCompanies.com before 3 PM on Tuesday the 21st.</p>			<p>Rent is Due 01</p> <p>Change Your Air Filter!</p> <p>Winter Wonderland Holiday Recipe Exchange Starts Community Office</p>	02	<p>Pet of the Month Starts 03 Facebook</p> <p>Popcorn Friday Community Office 8 AM - 5 PM</p> <p>Bulk Trash</p>	04
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